

Notification of Protection Under Title VI

In order to comply with 49 CFR Section 21.9 (d), the Old Colony MPO has posted information for the public regarding the MPO's Title VI obligations and protections against discrimination afforded to the public by Title VI on the website and on other public documents such as the Transportation Improvement Program and the Regional Transportation Plan.

Title VI Notice

The Old Colony MPO fully complies with Title VI of the Civil Rights Act of 1964 and related statutes and regulations in all programs and activities. The MPO operates without regard to race, color, national origin, creed, income, gender, age, and disability. Any person who believes him/herself or any specific class of persons, to be subjected to discrimination prohibited by Title VI may by him/herself or by representative file a written complaint with the MPO. A complaint must be filed no later than 180 days after the date of the alleged discrimination.

MPO meetings are conducted in accessible locations, and materials can be provided in accessible formats and in languages other than English. If you would like accessibility or language accommodation, please contact Pat Ciaramella at the MPO at 508-583-1833 (voice), 508-559-8768 (fax), or info@ocpcrpa.org (e-mail).

Title VI Complaint Procedure

Complaints

Title VI of the Civil Rights Act of 1964, as amended, prohibits discrimination based on race, color or national origin in programs and activities receiving federal financial assistance. As a sub-recipient of the Massachusetts Executive Office of Transportation and Public Works (EOTPW), the Old Colony MPO utilizes a Title VI complaint procedure as part of its Title VI Program.

The purpose of Title VI is to prevent the denial, reduction or delay of benefits to minority and low income populations, to ensure full and fair participation by affected populations in transportation decisions, and to ensure that policies and programs of the MPO avoid producing disproportionately negative effects on minority and low income populations.

Any person who believes that s/he, individually or as a member of any specific class of persons has been subjected to discrimination by the MPO's programs or activities on the basis of race, color, or national origin may file a complaint.

Filing of Complaints

Complainants, or their representative, may file a written complaint with the MPO at any time within one hundred and eighty (180) days from the date of the alleged discriminatory act.

Complaints shall state the name and address of the person and, if applicable, the name of the representative filing on behalf of the complainant, the name and address of the entity alleged to have committed the act of discrimination, and shall set forth the particulars of that action and contain such other information as shall be required by MPO.

All complaints will include the following information:

- Name, address, and phone number of the Complainant
- Name, address, phone number and relationship of Representative to Complainant, (if applicable)
- Basis of complaint (i.e., race, color, national origin)
- Date of alleged discriminatory act(s)
- Date complaint received by the MPO
- A statement of the complaint, including specific details, relevant facts and documentation

The MPO will maintain a Complaint Intake log establishing the race, color, or national origin or protected class of the complainant, the identity of the recipient, the nature of the complaint, the date of the investigation, lawsuit, or complaint, a summary of the allegations, the status of the investigation, lawsuit or complaint, and actions taken in response to the investigation, lawsuit or complaint.

Processing of Complaints

Within fifteen (15) days, the MPO shall confirm receipt of the complaint and inform the Complainant of the investigation process

Within sixty (60) days, should the complaint have merit, the MPO shall commence an investigation of the allegation(s). The purpose of an investigation is to determine whether there is a reason to believe that a failure to comply with Title VI of the Civil Rights Act of 1964 has occurred. In addition, the MPO will render a recommendation for action in a report of findings or resolution.

Within ninety (90) days, the MPO will notify the Complainant in writing of the final decision reached, including the proposed disposition of the matter. The notification will as advise the Complainant of his/her right to file a formal complaint with the EOTPW's Title VI Coordinator, if they are dissatisfied with the final decision rendered by the MPO.

The MPO will maintain a log of all complaints received.

Resolution

If a probable cause of a discriminatory practice based on race, color, or national origin is found to exist, the MPO shall endeavor to eliminate said practice by means of a Remedial Action Plan. The Remedial Plan shall include: a list of all corrective actions accepted by the agency; a description of how the corrective action will be implemented; and a written assurance that the agency will implement the accepted corrective action in the manner discussed in the plan.

Where attempts to resolve the complaint fail, the complainant shall be notified in writing of his or her right to submit the complaint to the Federal Transit Administration as cited in FTA C4702.1A.